



# ONEANSWER KIWISAVER SCHEME

## Specific conditions relating to notices and disputes

I may ask my bank to reverse a direct debit up to 120 calendar days after the debit if:

- I don't receive a written notice of the amount and date of each direct debit from the initiator, or
- I receive a written notice but the amount or the date of debiting is different from the amount or the date specified on the notice.

The initiator is required to give you a written notice of the amount and date of each direct debit no less than 10 calendar days before the date of the debit.

If the bank dishonours a direct debit but the initiator sends the direct debit again within 5 business days of the dishonour, the initiator is not required to give you a second notice of the amount and date of the direct debit.

I agree to any correspondence relating to this direct debit being sent to the KiwiSaver member.

## FOR BANK USE ONLY

Approved  <hr/> 0844 06   2019	Date Received	Recorded By	Checked By	Bank Stamp
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Original – Retain at Branch. Copy – Forward to Initiator if requested.